

AMSI is pleased to announce the newest release of AMSI Property Management version 5.5.0 is now Generally Available (GA).

This release features many enhancements and requested modifications to all of the AMSI Property Management applications which include eSite, ePO, eService and eFinancials.

Highlights of AMSI Property Management version 5.5.0

- Enhancements to the Loss to Lease Calculation Methods
- Multiple data templates for eSite letters
- Ability to restrict letters by property
- New modified common merge fields
- ePO is now part of the AMSI suite
- New Work Order work flow process in eService
- New Interface with eFinancials and eService
- Ability to import/export budgets from worksheets into eFinancials
- New bank reconciliation and check process

NEW!!

The AMSI support team has created a series of videos highlighting the features and enhancements of AMSI Property Management version 5.5.0.

Please visit the AMSI customer support site at <http://www.propertymanagement-support.amsi.com/object/55Video.html> to download videos.

Distribution Details

- For *AMSI-hosted customers*, upgrades to v5.5.0 will be scheduled by AMSI. The upgrades will take place during April and May. You will receive a communication from the ASP team seven days prior to your system upgrade with details regarding the implementation and schedule
- *Self-hosted customers* currently on maintenance will be shipped the upgrade package upon request. Please carefully review and complete the pre-installation instructions for eFinancials before upgrading your system with this release. Click here for a PDF of the instructions. When complete send an email to client-care@amsi.com with the subject line REQUEST FOR RELEASE 5.5 CD.
- *Self-hosted customers* will require a new license file in order to upgrade to v5.5.0. New license files are valid for installation for 30 days from receipt and will be emailed to the primary contact upon request when you are ready to upgrade to v5.5.0. To request your user license file please send an email to client-care@amsi.com.

(CONTINUED ON NEXT PAGE)

- The user license file will be emailed to the primary contact on the account. Therefore we ask that you verify this information by including the primary contact name in your email request. This information by including the primary contact name in your email request.
- Please note license files for eFinancials version 2.3.3 will expire on August 31, 2008. We recommend completion of all upgrade procedures prior to that date to avoid access issues for your users.

User License Count for AMSI Property Management Suite version 5.5.0

With this release, the number of users on your license file will reflect the actual number of users on your current contract. This may mean a difference in the number of users when you compare your 5.5.0 license to your previous license file. For more information about setting up ePO/eFinancials security, please refer to the *Verifying AMSI Permissions* section of the 5.5.0 Installation Instructions.

After you have completed the security and permissions set-up, if you find that the contracted number of eFinancials users is not adequate to meet your needs, please contact your Account Representative at **(800) 851-1115** for more information on purchasing additional user licenses

AMSI Property Management Suite version 5.5.0 Support

AMSI's Customer Support Department is ready to answer any questions you may have regarding the installation and use of version 5.5.0. Customer Support can be reached at 888-284-4232 or send your request via email pmsupport@amsi.com.

Additional information about AMSI Property Management version 5.5.0 can be found on our customer support website. Visit <http://www.amsi.com/client-care.php> to log-in to the support site.

To request your log-in information send an email to client-care@amsi.com.

(CONTINUED ON NEXT PAGE)

AMSI Property Management Suite version 5.5.0 Professional Services & Training

Customers who require assistance with installation, training, or any consulting regarding your use of AMSI solutions, our product experts in the Professional Services Organization are available to provide these services. To discuss the scope of your needs and request a quote for services, please contact: Donna Metts at 423-893-9739, or email donna.metts@amsi.com.

Thank You to our Beta Customers

We would like to sincerely thank our customers who participated in the beta cycle of this release. We appreciate and value your assistance in bringing the release to the AMSI user community.

Any users interested in participating in beta testing future releases, please contact us at: client-care@amsi.com